



Quality Policy

Our vision is:

“To be respected as an ethical and sustainable company and acknowledged as the leading provider of innovative paint and colour technology.”

Quality begins with the needs and requirements of the users of our products. Resene aims to satisfy our customer’s needs by providing quality products that are properly serviced through our nationwide sales and distribution network. We have built our reputation on the concepts of quality products, responsive service and proven product performance. The care shown during the entire operation determines the degree of product excellence.

The aim of the Quality Management System is to provide a company- wide methodology to enable all processes to have relevant documentation describing our operating procedures and for these be maintained and improved in quality, through measurement and review, with consistency and transparency. Considering both interested parties and legislation, it identifies potential areas of risk to our business and provides strategies to minimise or eradicate them.

The company is committed to comply with the requirements of AS/NZS ISO 9001:2015 “Quality management systems – requirements” and to continually improve the effectiveness of the quality management system.

People throughout our company are the key to the success of this system. It is essential that the concepts of quality be at the forefront of each person’s daily activity.

Nick Nightingale
Managing Director